

# Important Safety Warning

**Gourmet / Raclette** - Article code: **FCRA200FBK6**  
EAN : **5412810334728** (batch: **11125/2103110015**)



Despite strict quality tests, which all products from NEDIS undergo before shipment, we have recently noticed that the **Gourmet / Raclette 6 pers.** (brand **NEDIS**) has a technical defect.

During the production of the heating element there has been made a mistake which can cause short circuit in the element. For NEDIS this is enough reason to stop the sales of the product and recall all sold items.

Therefore NEDIS owner urgently requests everyone who has bought this product, **to stop using this product immediately** and return it to the (web-)shop where bought. You will receive a full refund against the original purchase price.

## **Customers (retail) with stock:**

Please STOP the sales of the product and contact us by mail with the following information:

- Customer Number
- Quantity of this product currently in stock.

All products in stock have to be returned to NEDIS via RMA process and will be refunded against the original purchase price.

## **Customers (retail) without stock:**

You are kindly requested to send a confirmation "that you don't have stock of this product anymore" via e-mail to below address. Please mention also your customer number.

## **Consumers (end-users):**

STOP using this product and contact your seller or the (web) shop where you bought the product: they will provide you with information about returning the product / refund.

For all questions regarding the recall please contact us via e-mail to : [Recall@nedis.com](mailto:Recall@nedis.com)

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